

Tired of long lines?

Skip the wait time at U.S. Customs inspection with the MPC Mobile App.



Eligible MPC App Users:

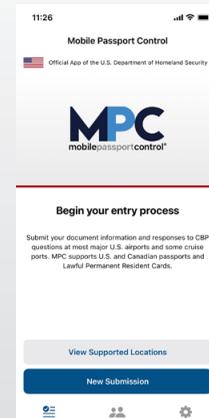
- Returning Visa Waiver Program travelers with a valid passport from a Visa Waiver country;
- U.S. citizens with a valid U.S. passport;
- Canadian citizens with a valid Canadian passport;
- Lawful Permanent Residents with a valid LPR card.

1) Download the App

Download the Official Mobile Passport Control Application from the App Store on your mobile device. Once downloaded, press the app icon to head to the home screen.

2) New Submission

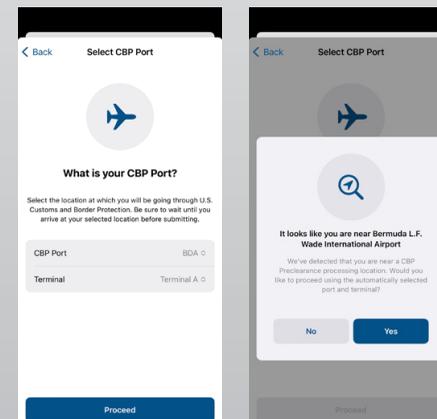
Tap on the “New Submission” button and select your mode of entry into the United States. MPC only supports air and sea travel.



3) Select CBP Port

Select the CBP location at which you will be processed by CBP. If you have granted the app permission to access your location, the nearest CBP location will be recommended for your port selection.

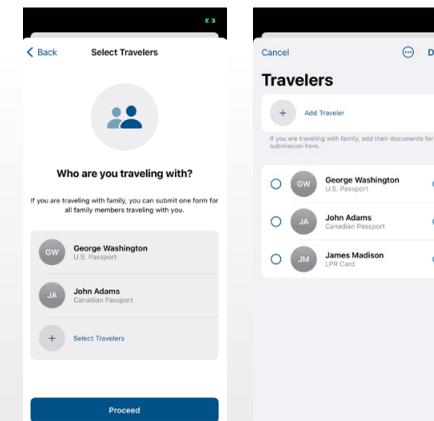
Note: Some departure locations (known as a “Preclearance location”) have CBP processing points that occur before you board your plane to the United States. In this case, make sure you follow the signage and select the appropriate CBP location.



4) Select Travelers

On the next screen, tap “Select Travelers” to show a list of travelers that you have saved on the app. Tap on each traveler you would like to add to your submission (including yourself, up to 12 travelers can be included in one submission). If you do not have any travelers saved, you can tap “Add Traveler” to input additional information.

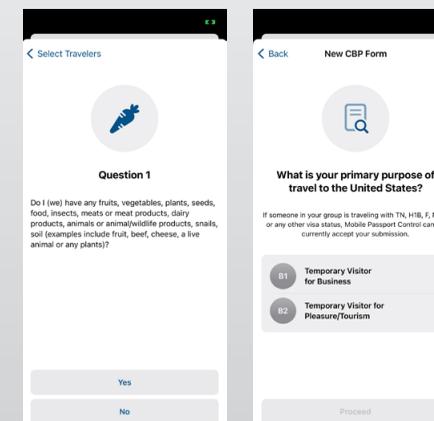
Once you’ve followed the prompts and created a new traveler, they will be added to the submission.



5) Declaration Questions

Once you have reviewed and agreed to the CBP MPC Security Notice that appears on your screen, you will be asked to provide answers to six (6) declaration questions. Read each carefully and answer accurately for your entire group.

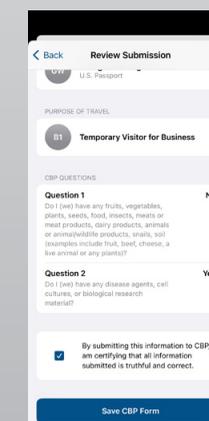
Note: If one member of your group has something to declare, make sure to answer “Yes” for the whole submission.



6) Review and Save

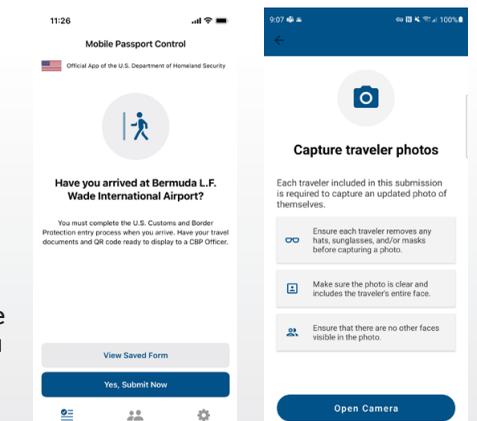
Review your submission for accuracy and tap the checkbox at the bottom of your screen to certify that the information provided is truthful and correct. Tap “Save CBP Form” and wait until you have arrived at your selected CBP location to proceed.

You can view your prepared submission, but if you have any edits, you must delete the prepared submission and create a new one. However, your saved travelers will still be available for selection.



7) Upon Arrival

Upon arriving at your CBP location, tap “Submit Now” to transmit your submission to CBP. The app will then instruct you to capture a photo of each traveler on your submission. It is important to capture a good photo to ensure your submission can be processed correctly. Follow the recommendations on the prompt screen to ensure you provide high-quality photos.



8) Processing

Once you have captured a photo of each traveler, your submission will be sent to CBP for processing. Keep in mind that the more travelers you include, the longer the process may take.

9) Once Processed

Once all travelers have been processed, you will receive a receipt with instructions to proceed to the CBP processing lanes. Follow the signage and directions to the designated MPC lanes and be prepared to provide your receipt and traveler documentation.

Note: MPC receipts are only valid for a limited time. Once they expire, you will need to submit them again to ensure the information provided is up to date.

